

State of Georgia Department of Human Services Division of Child Support Services

APPLICANT INSTRUCTIONS

Thank you for applying for child support services. To offer Same Day Services (SDS), please provide detailed information to help us assist in processing your application. If you receive TANF/Medicaid services, please call the DCSS Contact Center for further assistance (number listed below).

Applicant m	nust provide at least one form of photo identification, for example:
	Valid driver's license;
	Any other international government, federal government, state government and local government-issued picture/photo ID including a Green Card or Visa;
	Valid Passport.
Applicants	MUST submit the following with the application:
	Birth certificates for all children born OUTSIDE of Georgia;
	Paternity Affidavit;
	Proof of RSDI dependent benefits received;
	Signatures on all pages and notarize forms where required;
	Verification of school enrollment, status, grade level and anticipated graduation date if the child(ren) is 18 and is still a full-time high school student and the court order addresses child support beyond the age of 18, if applicable;
	A photocopy of all support orders that exist (Final Divorce Decree, Separation or Settlement Agreement, Child Support Order entered by any state or foreign country, Modification of Support Order, Contempt Order, Juvenile Court Order and/or Temporary Order). Exception: A certified copy of the most recent order setting the support obligation is required if the order must be registered for enforcement in another state or foreign jurisdiction, before DCSS can process a UIFSA action;
The follow	ving documents are preferred when applying for services:
	Proof of physical custody of a minor child or dependent child;
	Current income information (i.e. check stubs, W-2's, or Tax Statements for past 3 years with 1099s if self-employed and a completed financial affidavit);
	Birth Certificates for all children born in Georgia;
	Social Security cards for all children listed in the application (if available);
	Receipts/verification of medical, vision, dental, life insurance, deductibles and co-pays,
	if applicable;
	Extraordinary educational expense information for tuition, room & board, fees, books, if applicable; and
	Child rearing expenses for music/art lessons, travel, band, clubs, and athletics, if applicable. Authorization Agreement for Direct Deposit of Child Support Payments if direct deposit is being requested and a voided check or savings account deposit slip.

Note: Please call the DCSS Contact Center toll-free at 1-844-MYGADHS (1-844-694-2347 Toll Free) if:

- You speak another language other than English in your home and need assistance,
- You have a disability and need assistance or accommodations to visit our office; or
- You are deaf or hearing impaired and need the assistance.

If you are a TTY (text telephone) user, you may contact our office through the Georgia Relay Service at 7-1-1

Note: If possible, please make copies of important information and your entire application before visiting our office to retain for your records.

Applicant Rights and Responsibilities

I understand and agree that:

Initial All: The Division of Child Support Services (DCSS) has the authority under federal and state law to take any legal action that is necessary to establish paternity and to establish, modify and/or enforce an obligation for child support including medical support. DCSS does not guarantee that efforts on my behalf will be successful as actions taken by DCSS may be subject to the discretion of the judge. If I should receive payments distributed to me in error (overpayments), I will be notified in writing to establish a Recoupment Repayment Installment Plan with DCSS. I understand that my failure to respond timely to the third and "Final Notice" from DCSS shall serve as my permission for DCSS to recoup payments from any future child support due to me and I will be subject to interception of my state income tax refund. If the person I named as the father of my child(ren) is excluded through paternity testing. I will be responsible for reimbursing DCSS for the cost of the test. I must submit myself and/or the child (ren) to genetic testing, as it relates to establishing paternity, if needed. Genetic test results will not be provided without prior written authorization to release such information. My case and current/arrears accounts will not be eligible for closure until all debts owed to the state, including fees and TANF arrears, are paid in full. If I fail to pay any fees and/or debts owed by me to DCSS I will be subject to *interception of my state income tax refund*. Overpayments of the support ordered amount will be applied first to the past due amounts and then may be held by DCSS for future payments. DCSS may use an attorney to establish, enforce and/or modify my child support order. There is no attorney-client relationship between me and the attorney, as the attorney represents the State. I understand that the attorney does not handle legal issues such as legitimation, custody or visitation; therefore, I must seek my own private attorney regarding these issues. DCSS has provided me with a HIPAA Notice of Privacy Practices. The notice includes an explanation of how medical information related to my application for services may be used by DCSS, as well as my right to have access to this medical information. I understand that DCSS will not share any information unless I provide a written authorization requesting information. DCSS will not release any confidential, personal information to any third parties without my prior written authorization to release such information. DCSS does not discriminate on the basis of race, color, national origin, sex, age, religion, political beliefs or disability. Should I have concerns about my case, I may file a formal complaint with the local office manager that will result in an internal management review. When applying for services as a payee, I must have legal or physical custody of a minor child. In the event that the custody of the child changes, the ordered child support may be redirected to the new custodian. I must notify DCSS of any changes to my name, address, phone number(s) or any other information that is needed to properly manage and/or enforce my case, including but not limited to, notifying DCSS that I have applied for Temporary Assistance For Needy Families (TANF) benefits. I understand that failure to keep information up to date may affect DCSS ability to distribute payments in a timely manner.

Applicant's Email address is: (Please Print Clearly))	
Witness	Date	
Name of Applicant (Please Print Clearly)	Signature of Applicant	
and responsibilities. I have the right to ask questio document authorizes the Division of Child Support on my behalf. I certify that all of the information super to the best of my knowledge and belief. I understand	lescribing available services, fees, as well as my rightons before I submit my application. My signature on Services to provide necessary and appropriate services by me in my Portal application is true and corond the criminal penalties for making false statements do hereby attest to the truthfulness of the information	this ices rect s
	tion by calling the Contact Center at 1-844-MYGADF information on the Customer Service Online website	
	electronically, including via email, text messages, and prespondence, I understand that it is my responsibile mobile phone number.	
who has never or is no longer receiving TANF assis	individual who has applied for child support services stance a fee for the offset of state and federal taxes, ve fee of \$12.00 per state offset and \$25.00 per federal taxes.	. In
	eeding to establish or enforce a support order and manager case until all legal actions have been completed and	
closure, I must repay any outstanding debts, includ and repay any expenses incurred on my behalf. If r	se may be closed if I fail to cooperate. Prior to case ding fees and overpayments that are owed at the timmy case is closed due to severe non-cooperation, I vices for a minimum period of six (6) months from the	will
	Family Support Registry and that I should not accept. P). If I accept payments from the NCP DCSS may compare the NCP DCSS may compared to the NCP DCSS may compar	
A \$35 Annual Maintenance Fee will be char- received TANF and for whom the State has collected	ged to each case where an applicant has never ed at least \$550.00 of support.	
or I receive Temporary Assistance for Needy Famil	required when applying for services unless the child lies (TANF) or Family Medical Assistance (Medicaid e Medicaid or I re-apply for services after requesting to my non-cooperation.).
attorney or a private collection agency for the child	support case with any other state agency, private (ren) listed on the application.	

Application for Services

PLEASE CHECK ONE				
I AM THE: Custodial parent [] Noncustodial parent [] Nonparent Custo	odian [] Allege	ed Father []		
TYPE OF SERVICE REQUESTED (check which applies)				
All services available for support []				
TANF HISTORY (check all that apply):				
I have never received TANF benefits [] I currently receive TANF benef	its [] I cur	rently receive Medicaid Or	nly []	
Formerly on TANF []: Received from to				
CUSTODIAL PARENT/NONPARENT CUSTODIAN INFORMATION				
Name:				
Last First	Middle	1	Maiden N	ame
Social Security Number: Date of Birth:		Place of Birth		
	ad a child supp	oort case in another state?	[] Yes [] No	
Divorced [] Divorced on:// Date of Marriage Home Address: Street Address Mailing Address:	aiian(P) H) / Hispanic nt spouse's nai	[] OA–Other Asian(A) [] OT–Other, Mixed of [] PE–Persian(R) [] PI–Other Pacific Is [] SA–Samoan(S) [] MA-Mexican – Am [] PR-Puerto Rican(I) me: County	erican(W)	[] UN-Unknown(U) [] VT-Vietnamese(V) [] WH-White(W) [] Choose not to answer [] ME-Mexican(M) [] UN-Unknown(U)
Street Address / P.O. Box	City,		State	Zip
May be contacted at work? [] Yes [] No	E-Ma	ail Address:		,
Work Phone: Home Phone:	Cellu	ılar Phone:		
Is the custodial parent/nonparent custodian in the military? [] Yes [] No I	f so, name the	Military Branch:	[] Retired	Military
INSURANCE INFORMATION FOR CUSTODIAL PARENT	T			
Do you currently have health insurance? [] Yes [] No	If yes, is the this Policy? [minor child you are applyir [] Yes [] No	ng for child sup	port services covered in
Insurance Co. Name:	Phone No.:			
Policy No.:	Group#:			
DOMESTIC VIOLENCE				
Have you ever been a victim of domestic violence? [] Yes [] No Has the child(ren) you are requesting services for ever been a victim any of the yes to either or both of the above questions, describe your concerns and Under Georgia Law, O.C.G.A. §19-11-30 and §19-11-131, the DCSS with of physical or emotional harm. In such instances, a Family Violence Your case will then be coded to ensure that no information is released to a	l/or attach supp II not release Indicator will	porting documentation to so any information that wou be activated on your chil	upport your clai IId place you o Id support cas	or your children at risk se.

CHILDI	CHILDREN FOR WHOM YOU NEED SERVICES													
Race C	Race Codes: Enter the "Race Code" for each child in the appropriate box.													
Code	Race			Code	Race		Code	R	ace			Code	Race	
AI AS BL CH EA	AS Asian Indian(I) GC BL Black or African American(B) JP CH Chinese(C) KO		Filipino(F) Guamian /Chamorro(G) Japanese(J) Korean(K) Native Hawaiian(P)		OA OT PE PI SA	O: P:	ther, M ersian(Pacific Islander(X)		UN VT WH NA	Unknown(U) Vietnamese(V) White(W) Choose not to answer			
Ethnici	ty Codes:	Enter the" Ethi	nicity Cod	e (Ethn)"	for each c	hild in the ap	propriate	e bo	OX.					
Code		Ethnicity				Cod	е		Ethni					
CB CH MA ME NA		Cuban(F) Chicano/a(CH Mexican – An Mexican(M) Choose not to	nerican(W)			OT Other L			lispanic or Latino(N) · Latino / Hispanic(O) o Rican(P) own(U)					
	Child's Na ∟ast, First, I	ame	SSN		Pate of Birth		of Birth , State)			Sex M/F	Race Code	Ethn Code	Born Out of Wedlock Yes/No	Paternity Established by: Court Order/ Paternity Test? Date:
	Your relationship to the child (ren): [] Biological Mother [] Biological Father [] Custodian [] Nonparent/Relative [] Legal Guardian (proof of guardianship is required) [] Other:						ative							
Unless	PAYMENT INSTRUCTIONS FOR CUSTODIAL PARENT / CUSTODIAN Unless a request is made for direct deposit a debit card will be provided for child support payments. If direct deposit is selected, a separate form and							form and						
	·	osit slip are requ		RENT INF	ORMATIO	N								
Name:														
	Last		Fin	st			Middle					Maide	n Name	
	or nickname									1				
Social S	Social Security Number: Date of Birth or Age: Place of Birth:													
Sex: Male [] Female []														
	Marital Status: Single [] Married [] Separated [] Divorced [] Divorced on:// Date of Marriage://													
Eye col		u on	Hair o	olor.	Date of t	viaitiaye/	Weight:				Height:			
_		ly.	Tiali	.0101.			vvoignt.				T rieigiit.			
Race:[Check all that apply. Race:[] Al-American Indian, Alaskan Native(N) [] FP–Filipino(F) [] OA–Other Asian(A) [] UN–Unknown(U) [] AS-Asian Indian(I) [] GC–Guamian or Chamorro(G) [] OT–Other, Mixed or Multiple(M) [] VT–Vietnamese(V) [] BL-Black or African American(B) [] JP–Japanese(J) [] PE–Persian(R) [] WH–White(W) [] CH-Chinese(C) [] KO–Korean(K) [] PI–Other Pacific Islander(X)													
] EA-East	Asian (೬)			j NH–Nativ	e Hawaiian(P)			[]SA	-Samo	an(S)		[] Choo	se not to answer

Ethnicity: [] CB-Cuban(F) [] NH-Not Hispanic or Latino(N)	[] CH-Chicano/a(C			exican – American(W) erto Rican(P)	[] ME-Mexican(M) [] UN-Unknown(U)
[] Choose not to answer	[] 0 . 0 0 . 20 0	,	[]		[] • •(•)
Mailing Address:					[] Owns this or
other property					
Street Add			County	State,	Zip
Is home address []Current or []Last known		Phone	e Number(s):		
Other Possible Address:		0.1		01.1	
Street Address Driver's License #:	<u>S</u>	<u>City,</u> Sta	ho:	State.	<u>Zip</u>
ALLEGED FATHER / NONCUSTODIAL PA	DENT EMDI OVMENT	Sia	le.		
				Havel Ossuration	
[] Employed []Unemployed [] Self-employed Current or Last Known Employer:	ed Type of Business		e No.:	Usual Occupation	<u>l.</u>
	1 1	FIIOII	e No		
Dates of employment:/to _		lala 4	ш.		
Supervisor:		Job t	tie:		
Address: Street Address	City	County	State	e Zip	
O : A	Paid: []Weekly []Bi-w				
Gross income: \$ per	Attach Pay stubs, if po		uny []Semi-moi	iiuiiy	
INSURANCE INFORMATION FOR ALLEGE					
Does "alleged" father/NCP currently have he			If ves. is the mir	nor child you are applyi	ng for child support services
				Policy? [] Yes [] No	g
Insurance Co. Name:			Phone No.:		
Policy No.:					
Monthly Premium: \$		Portion Pai	d for Child: \$		
OTHER INCOME SOURCES /RESOURCES	3				
Federal Benefits Received: [] Social Securi	ity [] Postal []RR Retirement	[]Civil Servio	ce [] Military [] \	VA [] Retirement[_] Re	ceives SSI Receiving
Unemployment Benefits? [] Yes [] No					
Receiving Pension Plan benefits? [] Yes [] I	No. If so, from what company	/?			
	f so, what type?	, .			
Is the noncustodial parent in the military? []		ilitary Branch			[] Retired Military
INCARCERATION HISTORY	Tes [] No II so, Hame the Mi	intary Diarion.			[] reduce wintery
Has the noncustodial parent been: [] in Pris	con [] on Probation or has D	robation histo	nn/2		
If incarcerated, please give dates/	= =	TODALIOTI TIISLO	луг		
1 00 0					
Institution's address or city/state: If on probation or has a probation history, ple	ooco givo:				
	=				
Probation history dates//	1011				
Probation period to end://					
Probation / parole officer's name:					
Probation / parole officer's name:					
ALLEGED FATHER / NONCUSTODIAL PA	RENT FAMILY HISTORY	1			
Mother:		Maiden Na			Phone #: ()
Date of Birth:	Place of Birth:		D	eceased On:	
Address:		0''			
Street Address		City,	ana N- :	State	, Zip
Father:		Ph	one No.:		
Date of Birth:	Place of Birth:			Deceased on:	
Address:					
Street Address		City,		State	Zip

Other known Relative:	ther known Relative: Relationship:						
Address:				•			
Street Address		City	,	St	tate,	Zip	
Other contact address (friends, etc):					•	•	
1	Name	Street Addre	ess	City,		State,	Zip
Other contact phone number:							
Complete this section ONLY if you	are NOT the child(re	en)'s Parent					
Superior Court custody orders and Pr My relationship to the child(ren) is		d). Acceptable legal do	cuments ir	nclude, buť a	re not limit	ed to, Juvenile (egal custody for the Court custody orders,
Biological Mother (note if deceased):							
	Name	Address	City, Co	unty, State, S	State, Zip	Date of Birth	SSN
Biological Father (note if deceased):	M	A 1.1	0'' 0	.1 01.1.	01.1. 7	D. C. CD' II	0011
	Name	Address	City, Co	unty, State, S	State, Zip	Date of Birth	SSN
Signature)ate			
Under the penalty of perjury, I accurate and true to the best cunder Georgia law by a fine up information provided.	f my knowledge. I u	nderstand that knowi	ngly maki	ng false stat years, or bot	tements a th. I do he	nd false sweari	ing is punishable
Applicant Signature				[Date		
For DCSS Office Use Only:							
Application Requested Date (required):_ by (staff's first and last name required)	:			, .			Application Provided
(Note: Federal regulations require an apprequest, see 45CFR §303.2(a)(2)).	olication be provided the	e same day to individuals v	who make ir	n person reque	ests or withi	n 5 working days	of a written or telephone
	ication Processed Date olication fee PAID (Y/N)	(required):// : [_]; If no, why not?	Process	sed by (First 8	Last Name	.)	\$TARS No:

PERSONAL / FINANCIAL AFFIDAVIT

\$TARS Case Number: Noncustodial Parent Name Custodial Parent Name:	:					
CUSTODIAL PARENT[]	NON CUSTODIAL F	PARENT[]	NON PA	ARENT CUST	[] ODIAN	
PERSONAL INFORMATION Your name:	= =	DOB:		Social S	Security Number:	
Other married names, nickna Home address:						
Stree	t Address	City		State	County	Zip
ADOPTION / FOSTER CAR	E:					
] Currently receive [] Nev How much monthly? \$		ification / Foster Care	Plan			
OUR EMPLOYMENT:						
] Employed [] Unemployed	d [] Self-employed Ty	pe of Business:				
Employer:		Job Title:_	- NI			
Supervisor:		Work Phone	e No:			
				Count	7:-	
Street Address City		State		County		
Employed from//_						
GROSS Income: \$						
Do you have any Profession	al licenses: [] Yes If so	o, what type?		License	e #:	
NAME OF BANK / CREDIT						
	Acco	ount Type [] Checkir	ng [] Savings	Acct #:_		
YOUR TANF (WELFARE) H [] Never on TANF	rently on TANF	[] Formerly on TANF os only; TANF receive	[] His d from/_	tory Unknowi	n //	
PREVIOUS EMPLOYMENT Provide City, State & Employ	(LAST 3 YRS): rer Name. Complete ad	dresses are not requi	red.			
Employer Name	City, State			Dates of E	Employment	
Employer Name	City, State			Dates of E	Employment	
Employer Name	City, State			Dates of E	Employment	
EDUCATIONAL HISTORY: Highest grade level in school	you have completed: _					
Highest degree you have ear	•	[] Technical College/	AA [] Colleg	e Degree or h	nigher	
ast School (High School, Tr	ade, Colleges) attended	d:				
Name Stre	et	City	State	Zip	Phone Number	
Name Stre	et	City	State	Zip	Phone Number	

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PRE-EXISTING CHILD SUPPORT ORDERS BEING PAID FOR OTHER CHILDREN:

COURT NAME AND COURT CASE NUMBER	INITIAL DATE OF ORDER	NAMES AND BIRTHDATES OF CHILDREN	IS CHILD RECEIVING TANF?	AMOUNT BEING PAID PAYMENT RECORD REQUIRED
				\$
				\$
				\$
_				\$

OTHER	CHILDREN
OTHER	CHILDKEN

NAME	DOB	NAME	DOB
//		/	

YOUR FINANCIAL SUMMARY

Gross Income Source	Average Monthly Gross Amount	Expense Source	Average Monthly Gross Amount
Salary / Wages (do not include TANF)	\$	Rent or mortgage payment	\$
Commissions, fees & tips	\$	Utilities (electric, natural / propane gas, telephone)	\$
Self-Employment Income	\$	Childcare (proof is required)	\$
[Refer to O.C.G.A. §19-6-15 (f)(1)(B) for details]		Alimony Paid (proof is required)	\$
Bonuses	\$	Food	\$
Overtime Payments	\$	Medical bills or expenses (not covered by insurance) (proof is required)	\$
Severance Pay	\$	Probation / parole fines	\$
Recurring income from Pensions or retirement plans	\$	Vehicle payment	\$
Interest Income	\$	Clothing	\$
Income from dividends	\$	Transportation/Visitation costs (proof is required)	\$
Trust income	\$	Child support paid by previous court order	\$
Income from annuities	\$	Property taxes	\$
Capital Gains	\$	Recreation	\$
Social Security Disability or Retirement (Do not include SSI or payment for children)	\$	Insurance (health) (proof is required)	\$
Worker's Compensation benefits	\$	Insurance (life) (proof is required)	\$
Unemployment Compensation benefits	\$	Insurance (automobile, home)	\$
Judgments from Personal Injury or other Civil Cases	\$	Insurance (Dental/Vision) (proof is required)	\$
Gifts (cash or other gifts that can be converted to cash)	\$	Bankruptcy	\$
Prizes / Lottery winnings	\$	Extraordinary Educational Expenses (i.e.,	\$
Alimony & maintenance from persons not on this case	\$	tuition, books, room & board) (proof is required)	
Assets which are used for support of family	\$	Child's extraordinary medical expenses	\$
Fringe Benefits (if significantly reduce living expenses)	\$	(co-pays, deductibles) (proof is required)	
Any other income including Imputed Income: (Do not include means-tested public assistance, such as	\$	Special expenses for child rearing (i.e., camp, band, music, art, clubs) (proof is required)	\$
TANF or Food Stamps)		Other:	\$
TOTAL MONTHLY GROSS INCOME:	\$	TOTAL MONTHLY EXPENSES:	\$

YOUR ASSETS: (Bank accts, bonds, whole life insurance-cash value CDs, Money Market Accts, property, stocks, vehicles, etc.)

Asset Description	Value	Asset Location / Branch
	\$	
	\$	
	\$	

I understand the criminal penalties for making false statements and false swearing under O.C.G.A. §16-10-71 and do hereby attest to the truthfulness of the information provided. So sworn and affirmed,

Your signature:	SSN:
Date://	
Notary Public signature:	Commission expiration date://
NOTARY SEAL.	

Paternity Affidavit

This form is REQUIRED for each child on this case, if any of the following situations apply:

- The child's parents were not married at the time of conception or birth and paternity has not been established.
- Paternity was established in Georgia (parents were married or signed a Paternity Acknowledgement Form) but is now being denied or contested.
- Paternity is in doubt for some other reason.

[_] NON-Parent Custoo	dian (nild Support Services as [_] The CU) with custody of the child(note is applying for Child Support	ren) (Cor	nplete this fo	orm to the best of your I	arent knowledge)	
		С	hild's In	formation			
Child's Name as listed on the Birth Certificate							
Child's Date of Birth		Child's Last Child's First Child's Middle					
Sex[]Male[]Fema	ale	Social Security Number	Security Number Race Relationship to Applicant for Services				
Child was conceived	in:	City		State	Co	ountry	
Name of Hospital wh	ere c	hild was born:					
City		State		Country			
Name of the child's f	ather	?		Is his nam	e on the Birth Certificate	e?[]Yes []No	
	Inf	ormation About the Relation	nship Be	etween the	Mother and Alleged Fa	ather	
Mother's Marital State []Divorced on/ Husband's/Ex-Husban	/		rried []S	Separated or	n//		
I believe				is the fath	her of my child(ren) bec	ause we had sexual contact.	
County in which the ch	•	ne of alleged father) as conceived					
Has the mother ever n	amed	anyone else as the father of	this child	d? []Y	es []No []Unsur	e	
If so, name:		Address:					
Did the alleged father ever sign a Paternity Statement or Paternity Acknowledgment for this child? [] Yes [] No If yes, when:// What State:							
Has the alleged father	provi	ded child support, necessities	, or gifts	for this child	I? In what way?		
Has paternity testing e	ver b	een done regarding this allege	ed father	? []Yes	[] No If yes, attach	a copy of the RESULTS	
Has paternity testing e	ver b	een done on any other man?	[] Yes	s []No	If yes, attach a copy o	f the RESULTS	
the foregoing statemer paternity for the above necessary and appropri	nts reg childe riate s	garding paternity are true and (ren). My signature on this do services on my behalf regardir	correct. cument a ng geneti	I understand authorizes the c testing and	d that medical tests magne Division of Child Sup d legal actions to establ	ish paternity for the child(ren).	
		on supplied by me is true and atements and false swearing i				ief. I understand the criminal ttest to the truthfulness of the	
Printed Name:							
Your Signature:					[Date:	
Notary Public Signature: Commission Expiration Date:						oiration Date:	
NOTARY SEAL					DCSS Case Nun	nber: «FIELD52»	

HIPAA Notice of Privacy Practices Georgia Department of Human Services

Date: January 18, 2021

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY.

The Department of Human Services (DHS) is an agency of the Executive Branch of Georgia government charged with the administration of numerous federal programs responsible for the storage, use and maintenance of medical and other confidential information. Federal and state laws establish strict requirements for these programs regarding the use and disclosure of confidential and protected information. DHS is required to comply with those laws as noted throughout this notice.

OBLIGATIONS OF THE DEPARTMENT OF HUMAN SERVICES:

DHS is required by law to:

- Maintain the privacy of your health information;
- Give you this notice of our legal duties and privacy practices regarding health information about you; and
- Follow the terms of our notice currently in effect.

HOW DHS MAY USE AND DISCLOSE HEALTH INFORMATION:

The following describes the ways DHS may use and disclose protected health information that identifies you ("Health Information"). Except for the purposes described below, DHS will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to the Privacy Officer at the contact information below.

For Treatment. DHS may use and disclose Health Information for your treatment and to provide you with treatment-related health care services. For example, DHS may disclose Health Information to doctors, nurses, technicians, or other personnel who are involved in your medical care and need the information to provide you with medical care.

For Payment. DHS may use and disclose Health Information so that DHS or others may bill and receive payment related to your care, an insurance company, or a third party for the treatment and services you received. For example, DHS may provide your health plan information so that treatment may be paid for.

For Health Care Operations. DHS may use and disclose Health Information for health care operations purposes. These uses and disclosures are necessary to make sure that quality care is received and to operate, manage, and administer the functions of the agency. For example, DHS may use and disclose information to make sure the medical care you receive is of the highest

quality. DHS also may share information with other entities that have a relationship with you (for example, your health plan) for their health care operation activities.

Appointment Reminders, Treatment Alternatives and Health Related Benefits and Services. DHS may use and disclose Health Information to contact you to remind you of an appointment with a physician. DHS also may use and disclose Health Information to tell you about treatment alternatives or health-related benefits and services that may be of interest to you.

Individuals Involved in Your Care or Payment for Your Care. When appropriate, DHS may share Health Information with a person who is involved in your medical care or payment for your care, such as your family or a close friend. DHS also may notify your family about your location or general condition or disclose such information to an entity assisting in a disaster relief effort.

Research. Under certain circumstances, DHS may use and disclose Health Information for research. For example, a research project may involve comparing the health of patients who received one treatment to those who received another, for the same condition. Before DHS uses or discloses Health Information for research, the project will go through a special approval process. Even without special approval, DHS may permit researchers to look at records to help them identify patients who may be included in their research project or for other similar purposes, as long as they do not remove or take a copy of any Health Information.

SPECIAL SITUATIONS:

As Required by Law. DHS will disclose Health Information when required to do so by international, federal, state or local law.

To Avert a Serious Threat to Health or Safety. DHS may use and disclose Health Information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Disclosures, however, will be made only to someone who may be able to help prevent the threat.

Business Associates. DHS may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, DHS may utilize the services of a separate entity to perform information technology services. All DHS business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

Organ and Tissue Donation. If you are an organ donor, DHS may use or release Health Information to organizations that handle organ procurement or other entities engaged in procurement, banking or transportation of organs, eyes or tissues to facilitate organ, eye or tissue donation and transplantation.

Military and Veterans. If you are a member of the armed forces, DHS may release Health Information as required by military command authorities. DHS also may release Health Information to the appropriate foreign military authority if you are a member of a foreign military.

Workers' Compensation. DHS may release Health Information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

Public Health Risks. DHS may disclose Health Information for public health activities. These activities generally include disclosures to prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; report reactions to medications or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and the appropriate government authority if it is believed a patient has been the victim of abuse, neglect or domestic violence. DHS will only make this disclosure if you agree or when required or authorized by law.

Health Oversight Activities. DHS may disclose Health Information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.

Data Breach Notification Purposes. DHS may use or disclose your Health Information to provide legally required notices of unauthorized access to or disclosure of your Health Information.

Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, DHS may disclose Health Information in response to a court or administrative order. DHS also may disclose Health Information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

Law Enforcement. DHS may release Health Information if asked by a law enforcement official if the information is: (1) in response to a court order, subpoena, warrant, summons or similar process;

- (2) limited information to identify or locate a suspect, fugitive, material witness, or missing person;
- (3) about the victim of a crime even if, under certain very limited circumstances, we are unable to obtain the person's agreement; (4) about a death we believe may be the result of criminal conduct;
- (5) about criminal conduct on our premises; and (6) in an emergency to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

Coroners, Medical Examiners and Funeral Directors. DHS may release Health Information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. DHS also may release Health Information to funeral directors as necessary for their duties.

National Security and Intelligence Activities. DHS may release Health Information to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

Protective Services for the President and Others. DHS may disclose Health Information to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or to conduct special investigations.

Inmates or Individuals in Custody. If you are an inmate of a correctional institution or under the custody of a law enforcement official, DHS may release Health Information to the correctional institution or law enforcement official. This release would be if necessary: (1) for the institution to

provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) the safety and security of the correctional institution.

USES AND DISCLOSURES THAT REQUIRE DHS TO PROVIDE YOU AN OPPORTUNITY TO OBJECT AND OPT OUT:

Individuals Involved in Your Care or Payment for Your Care. Unless you object, DHS may disclose to a member of your family, a relative, a close friend or any other person you identify, your Health Information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, DHS may disclose such information as necessary if it is determined that it is in your best interest based on the professional judgment of DHS.

Disaster Relief. DHS may disclose your Health Information to disaster relief organizations that seek your Health Information to coordinate your care or notify family and friends of your location or condition in a disaster. DHS will provide you with an opportunity to agree or object to such a disclosure whenever it is practical to do so.

YOUR WRITTEN AUTHORIZATION IS REQUIRED FOR OTHER USES AND DISCLOSURES:

The following uses and disclosures of your Health Information will be made only with your written authorization:

- 1. Uses and disclosures of Health Information for marketing purposes; and
- 2. Disclosures that constitute a sale of your Health Information.

Other uses and disclosures of Health Information not covered by this Notice or the laws that apply to DHS will be made only with your written authorization. If you do provide DHS with an authorization, you may revoke it at any time by submitting a written revocation to the Privacy Officer. Upon receipt, DHS will no longer disclose Health Information under the authorization. However, disclosures made in reliance upon your authorization before you revoked it will not be affected by the revocation.

YOUR RIGHTS:

You have the following rights regarding Health Information DHS has about you:

Right to Inspect and Copy. You have a right to inspect and copy Health Information that may be used to make decisions about your care or payment for your care. This includes medical and billing records, other than psychotherapy notes. To inspect and copy this Health Information, you must make your request, in writing, to the below referenced Privacy Officer. DHS has up to 30 days to make your Health Information available to you and DHS may charge you a reasonable fee for the costs of copying, mailing or other supplies associated with your request. DHS may not charge you a fee if you need the information for a claim for benefits under the Social Security Act or any other state of federal needs-based benefit program. DHS may deny your request in certain limited circumstances. If DHS does deny your request, you have the right to have the denial reviewed by a licensed healthcare professional who was not directly involved in the denial of your request, and DHS will comply with the outcome of the review.

Right to an Electronic Copy of Electronic Medical Records. If your Health Information is maintained in an electronic format (known as an electronic medical record or an electronic health record), you have the right to request that an electronic copy of your record be given to you or transmitted to another individual or entity. DHS will make every effort to provide access to your Health Information in the form or format you request if it is readily producible in such form or format. If the Health Information is not readily producible in the form or format you request, your record will be provided in either our standard electronic format. If you do not want this form or format, a readable hard copy form will be provided. DHS may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

Right to Get Notice of a Breach. You have the right to be notified upon a breach of any of your unsecured Protected Health Information.

Right to Amend. If you feel that Health Information DHS has is incorrect or incomplete, you may request DHS to amend the information. You have the right to request an amendment for as long as the information is kept by or for our office. To request an amendment, you must make your request, in writing, to the below referenced Privacy Officer.

Right to an Accounting of Disclosures. You have the right to request a list of certain disclosures DHS made of Health Information for purposes other than treatment, payment and health care operations or for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to the Privacy Officer.

Right to Request Restrictions. You have the right to request a restriction or limitation on the Health Information DHS uses or disclosed for treatment, payment, or health care operations. You also have the right to request a limit on the Health Information DHS discloses to someone involved in your care or the payment for your care, like a family member or friend. For example, you could ask that DHS not share information about a particular diagnosis or treatment with your spouse. To request a restriction, you must make your request, in writing, to the Privacy Officer. DHS is not required to agree to your request unless you are requesting DHS restrict the use and disclosure of your Health Information to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid "out-of-pocket" in full. If DHS agrees, we will comply with your request unless the information is needed to provide you with emergency treatment.

Right to Request Confidential Communications. You have the right to request that DHS communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that DHS only contact you by mail or at work. To request confidential communications, you must make your request, in writing, to the Privacy Officer. Your request must specify how or where you wish to be contacted. DHS will accommodate reasonable requests.

Right to a Paper Copy of This Notice. You have the right to a paper copy of this notice. You may request a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. To obtain a paper copy of this notice, please contact the Privacy Officer. You may also obtain a copy from the DHS website, on the Office of General Counsel homepage:

https://dhs.georgia.gov/organization/about/division-offices/office-general-counsel

CHANGES TO THIS NOTICE:

DHS reserves the right to change this notice and make the new notice apply to Health Information already obtained as well as any information received in the future. DHS will post a copy of the current notice at our office and on the website at https://dhs.georgia.gov/organization/about/division-offices/office-general-counsel. The notice will contain the effective date on the first page, in the top right-hand corner.

COMPLAINTS:

If you have any questions about this notice, please contact:

Georgia Department of Human Services Privacy Officer 2 Peachtree Street NW, 29th Floor Atlanta, GA 30303-3142 HIPAADHS@dhs.ga.gov

If you believe your privacy rights have been violated, you may file a complaint in writing by contacting the above-referenced Privacy Officer. Please include your name, phone number, case number and a description of the complaint. **You will not be penalized for filing a complaint**.

You may also file with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR). For more information on HIPAA privacy requirements, HIPAA electronic transactions, and code sets regulations and the proposed HIPAA security rules, please visit U.S. Department of Health and Human Services web site at: https://www.hhs.gov/hipaa/index.html.

If you have questions about your health or your health care services, you should contact your health care provider (physician, pharmacy, hospital or other medical provider).

[SIGNATURE PAGE TO FOLLOW]

Signature Page

If you would like to acknowledge receipt of this DHS HIPAA Notice of Privacy Practices, please sign below, and return this page to the address below.

I have read, understand, and acknowledge receip	pt of the DHS HIPAA Notice of Privacy I	Practices.
Signature	Date	
Print Name		
Return Address:		
[Insert Local Address here]		



DIVISION OF CHILD SUPPORT SERVICES

To have child support sent directly to your checking account, please read, complete and print this form. Include a voided check with your form. Mail both the voided check and this form to your local Child Support Services office.

Note: Child Support can direct deposit to checking or savings accounts.

Section 1:		Authorization Agre	ement for Dir	ect Deposit	of Child Support Payments		
I authorize the Division	ision of Child Support Services (DCSS) to deposit my child support payments directly into my checking or						
	savings account. DCSS is also authorized to adjust any over/under deposit it has made to my checking or savings account. I						
understand the deposits/adjustments will be made electronically by ACH transactions and I must allow the Federal Reserve							
two workdays from the disbursement date to have the funds available to my financial institution. I also understand the							
					tion for ACH transmissions by attaching a		
					no pre-note to verify my information. I will		
					ew Authorization Form to change my direct		
					nter or local office. I must notify the DCSS		
					nber on all correspondence regarding direct		
					CSS system disbursed my payment; I must		
					unds are available for withdrawal.		
		t I have read and agre					
		-					
Signature:			Date Sign	ed:			
PLEASE TYPE OR LEGIBLY PRINT ALL INFORMATION BELOW IN INK							
Section 2: CUSTODIAL PARENT INFORMATION							
Name: (As it appears on your GA DCSS check)		GA DCSS	GA DCSS Case Number:				
Social Security Number:		Additional (Additional GA DCSS Case Numbers:				
Mailing Address:							
g							
City:		State:		Zip:			
,				·			
Daytime Telephone:		Email:	Emails				
Daytime relephone.	•						
Section 3:		FINANCIAL INSTITU	ITION INFORM	IATION			
Name of Financial ins	stitution:						
Routing Number	Acc	ount Number		Account Ty	rpe:		
3 1 11					ig [] Savings		
City:		State:	Teleph	ione:			
-							
Section 4:		For DCSS use ONLY	1				
Date received:		Date input:			Initials:		
Date verified		Initials:					
1							

Please verify all information then, mail this completed form and a void check/financial institution printout to the local DCSS office. Check here if this is a bank card only account. [____]

For your information: If you have access to the internet, you may view your case and obtain payment information on the Customer Online Services website at https://services.georgia.gov/dhr/cspp/do/Logon. First time users are required to register to obtain a user ID and password. Once your case has been registered, you may obtain your IRN by calling the Contact Center at 1-844-MYGADHS (1-844-694-2347 Toll Free).



Georgia EPPICard Debit MasterCard

The Division of Child Support Services (DCSS) does not mail child support payments in the form of paper checks. If you did not submit a request to have your child support payments deposited into your checking or savings account, a Debit MasterCard will be mailed to you via first class mail within 7 to 10 business days from the date the first child support payment is posted to your case.

The Georgia EPPICard Debit MasterCard allows you to:

- 1. Make purchases at merchant locations where MasterCard Debit cards are accepted
- 2. Get cash back at merchant locations where MasterCard Debit cards are accepted
- 3. Make bank teller and ATM cash withdrawals at locations where MasterCard is accepted
- 4. Access your child support payments anywhere in the U.S. where MasterCard Debit cards are accepted



If you do not receive your EPPICard within 7 to 10 business days from the date your first child support payment is posted to your case, please contact Georgia EPPICard Customer Service at 1-800-656-1347 (TTY: 1-855-260-3119). Once you have received and activated your EPPICard you will be able to receive payment alerts by creating an account on the EPPICard website.

Your Georgia EPPICard will expire every 3 years and a new card will be mailed to you. *Please be sure to update your address with DCSS every time your address changes.*

For your information: If you have access to the internet, you may view your case and obtain payment information on the Customer Online Services website at https://services.georgia.gov/dhr/cspp/do/Logon. First time users are required to register to obtain a user ID and password. Once your case has been registered, you may obtain your IRN by calling the Contact Center at 1-844-MYGADHS (1-844-694-2347 Toll Free).